LUK, Inc.’s mission is to challenge and support youth, families, and adults to recognize and fulfill their unique and productive potential through community-based prevention, intervention and education services. LUK promotes the intrinsic worth, strengths and potential of each individual including lifting up the skills and hopes of girls and women. 2014 marked a year of continued growth for our agency and showcased our commitment to the wellbeing of girls and young women in our community.

FY 2014 was the end of a long career of service by a woman in leadership here at LUK, Inc. Lois Barry, EdD served as LUK, Inc.’s CEO from 1998 to 2013. During her 2 decades of leadership the agency tripled its budget and opened 2 regional offices. Ms. Barry’s exemplary leadership of a regional social service agency in Massachusetts served as a role model for women who seek to serve children, families, and adults within the nonprofit sector.

LUK is assisting children and families in recovering from traumatic stress:

LUK was honored to be the lead coordinator of an Administration for Children and Families federal grant received by the Massachusetts Department of Children and Families in 2011. Children exposed to chronic adversity can experience poor outcomes in their relationships, coping capacity, and developmental stages. The Massachusetts Child Trauma Project is a collaboration between the Department of Children and Families, LUK, UMass Medical School, JRI, and Boston Medical Center. The goal is to improve the safety, permanency and well-being for children connected to child welfare services. This collaborative works to improve approaches among mental health providers and state agencies, increase understanding of trauma for family members, and improve linkages to appropriate treatment. In the past several years, LUK has trained over 450 clinicians from 45 different state and private agencies from Cape Cod to Pittsfield! LUK is proud of our impact and accomplishments!
In the past year, LUK served:

- 505 families and children through Family Programs including 101 through Hourly Respite Programs
- 532 single adults
- 2,139 youth ages 0-17
- 586 adults 18+
- 1,258 Females
- 1,460 Males

Excellent Customer Feedback:

Client surveys indicate 95% of those surveyed received quality service in FY 2014.

As an accountable and transparent local non-profit organization we are pleased to report the following accomplishments this year. LUK, Inc. is a community based, social service agency serving communities in Central Massachusetts (Worcester County). We have 3 regional offices serving over 2,700 individuals in 2014.

LUK’s Social Services: Results for Local Communities

As an accountable and transparent local non-profit organisation we are pleased to report the following accomplishments this year.

LUK, Inc. is a community based, social service agency serving communities in Central Massachusetts (Worcester County). We have 3 regional offices serving over 2,700 individuals in 2014.

In the past year, LUK served:

- 505 families and children through Family Programs including 101 through Hourly Respite Programs
- 532 single adults
- 2,139 youth ages 0-17
- 586 adults 18+
- 1,258 Females
- 1,460 Males

Excellent Customer Feedback:

Client surveys indicate 95% of those surveyed received quality service in FY 2014.

LUK Success Story

from the LUK Foster Care Program

Keisha was placed in a LUK, Inc. Intensive Foster Care home in 2010. She was placed in the loving and capable home of the Ahearn’s in Dracut and she was enrolled into Dracut high school. There were many trials and tribulations during the placement but the Ahearn’s never gave up on Keisha and supported her through it all. During her placement and with the guidance of her foster parents and her team, Keisha was able to successfully complete all of her PAYA (Preparing Adolescents for Young Adulthood) goals such as obtaining her permit, completing drivers education class, obtaining a license, maintaining a job at Dunkin Donuts, opening her first savings account, and purchasing her own car and insurance. Keisha left foster care in August of 2014.

She graduated from Dracut High School in June 2014 and is now attending Middlesex Community College and living in an independent housing program in Lowell.

Support Our Mission!

LUK, Inc. hosts several free community events throughout the year. Volunteers as well as sponsors are needed to help make the events successful. Please email LUK@LUK.org for information about how and where to help.

LUK, Inc. relies on a large diversity of funding sources in order to meet our mission and includes federal, state, local and private funding. As a community non-profit we rely on individual gifts and funds to offer creative and flexible resources to vulnerable children, youth, and adults with disabilities.

To support us financially, please visit www.LUK.org or mail checks made out to LUK, Inc. to our main office at 545 Westminster Street, Fitchburg, MA 01420.

Funding Sources

Commonwealth of Massachusetts
- Department of Children & Families (DCF)
- Department of Conservation and Recreation (DCR)
- Department of Developmental Services (DDS)
- Department of Elementary and Secondary Education (DESE)
- Department of Mental Health (OMH)
- Department of Public Health (DPH)
- Department of Youth Services (DYS)
- Executive Office of Health and Security (EOHSS)
- Executive Office of Public Safety and Security (EOPSS)
- Massachusetts Office of Victim Assistance (MOVA)

United States Federal Government
- DOJ Office of Juvenile Justice and Delinquency Prevention
- HHS Family & Youth Services Bureau (FYSB)
- Substance Abuse & Mental Health Services Administration (SAMHSA)

Other
- Bureau of Nutrition
- City of Fitchburg
- Community Health Network Area of North Central Mass (CHNA 9)
- Commonwealth Corporation
- Mass Mental Health Partnerships
- United Way of Central Massachusetts
- United Way of North Central Mass

MassHealth Insurances
LUK accepts most public and private health insurance companies.

Financials: Fiscal Year 2014

<table>
<thead>
<tr>
<th>ASSETS: $5,146,913</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 54% Cash, Receivables, and Prepaid Expenses</td>
</tr>
<tr>
<td>• 44% Property and Equipment</td>
</tr>
<tr>
<td>• 1% Other Assets</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>LIABILITIES: $2,368,310</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 59% Accounts Payable and Accrued Expenses</td>
</tr>
<tr>
<td>• 31% Long-term debt and Other Liabilities</td>
</tr>
<tr>
<td>• 4% Current portion of long-term debt</td>
</tr>
<tr>
<td>• 3% Deferred revenue and other liabilities</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NET ASSETS: $2,778,603</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 97% Unrestricted</td>
</tr>
<tr>
<td>• 3% Permanently and temporarily restricted</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EXPENSES: $14,630,166</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 64% Employee compensation and related expenses</td>
</tr>
<tr>
<td>• 27% Program expenses</td>
</tr>
<tr>
<td>• 9% Occupancy, Direct Administration, and Other</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>REVENUE: $15,420,113</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 72.4% State and Local Program Grants and Fees</td>
</tr>
<tr>
<td>• 13% Third Party Billing</td>
</tr>
<tr>
<td>• 9% Direct Federal Grants</td>
</tr>
</tbody>
</table>